



Press Release

For Immediate Release

The Integrated Transport Centre Announces its Services Schedule during Eid Al Fitr

Abu Dhabi on Sunday, May 09, 2021 - Out of its keenness to keep the public updated in regards to its services during Eid Al Fitr official holiday, the Integrated Transport Centre of Department of Municipalities and Transport in Abu Dhabi announced its Customer's Happiness Center's working hours, MAWAQIF and Darb Toll Gate System implementation timings, buses and ferries schedule during Eid Al Fitr official holiday.

Customer's Happiness Centers

All Customer's Happiness Centers will be closed during starting from Tuesday, May 11, 2021 and will resume working on Sunday, May 16, 2021. Customers may continue to use ITC's website: www.itc.gov.ae, Darbi app, Darb app and call 80088888 or 600535353 to request for services 24/7.

MAWAQIF Service

Surface parking bays will be free of charge during the holiday starting from Tuesday, May 11, 2021 until the end of the official holiday (29 Ramdan until 3 Shawwal 1442 Hijri). Additionally, Mussafah Industrial area parking lot M18 will be free of charge during the holiday.

ITC calls upon the public not to park their vehicles in prohibited areas and not to block the traffic flow. ITC also urged the public to adhere to the regulations regarding the resident permit parking bays from 9:00 PM to 8:00 AM.

Darb Toll Gate System

The ITC has announced that Darb toll gate system will be free of charge during Eid Al Fitr holiday. Toll gate charges will resume once the official holiday is over during peak hours from 7:00 AM to 9:00 AM, and from 5:00 PM to 7:00 PM from Saturday to Thursday in order to ensure a smooth traffic flow during these timings, which witnesses a great deal of traffic. Noting that the ITC has amended Darb timings during the holy month of Ramadan.

Bus Services

The ITC stated that during Eid Al Fitr holiday, public bus services timings in the Emirate of Abu Dhabi will follow Friday and official holidays schedule. For more information about public bus services schedules, please visit ITC's website www.itc.gov.ae, contact the call centre on 80088888 or use "Darbi" application.

Ferry Services

During the holiday, ferry services will continue to operate between Dalma Island and Jebel Al Dhanna port, and between Al Saadiyat Island and Al Aliah, as follows:



Dalma Island and Jebel Al Dhanna port:

From Saturday to Thursday, three daily trips:

From	Schedule		
	Trip 1	Trip 2	Trip 3
Dalma	06:00 AM	11:15 AM	03:45 PM
Jebel Al Dhanna	09:00 AM	01:30 PM	06:00 PM

Friday only, two trips

From	Schedule	
	Trip 1	Trip 2
Dalma	07:00 AM	03:45 PM
Jebel Al Dhanna	10:00 AM	06:00 PM

Al Saadiyat and Al Aliyah Islands:

From Saturday to Wednesday, four daily trips:

From	Schedule			
	Trip 1	Trip 2	Trip 3	Trip 4
Al Saadiyat	06:30 AM	09:30 AM	12:30 PM	03:30 PM
Al Aliyah	08:00 AM	11:00 AM	02:00 PM	04:50 PM



Thursday only, four trips:

From	Schedule			
	Trip 1	Trip 2	Trip 3	Trip 4
Al Saadiyat	09:00 AM	12:00 PM	02:30 PM	05:00 PM
Al Aliyah	10:30 AM	01:30 PM	03:50 PM	N/A

Friday only, four trips

From	Schedule			
	Trip 1	Trip 2	Trip 3	Trip 4
Al Saadiyat	08:00 AM	11:00 AM	03:00 PM	N/A
Al Aliyah	06:30 AM	09:30 AM	01:30 PM	04:30 PM

- Ends -

About the Integrated Transport Centre in Abu Dhabi:

The Integrated Transport Centre (ITC) has been established pursuant to the law issued by H.H. Sheikh Khalifa bin Zayed Al Nahyan, in his capacity as the ruler of the Emirate of Abu Dhabi, on November 2016, in amendment of Law no. 19 of 2006 regarding Taxi regulation in the Emirate of Abu Dhabi. ITC is affiliated with the Department of Municipalities and Transport and is supervised by it.

ITC is the responsible entity for operating public transport and managing parking spaces, traffic monitoring centres, axle weights stations, logistical facilities of freight surface transport and roads sector according to the approved transport plans in which improves the quality of services offered in the sector. In addition to supporting the efforts dedicated by Abu Dhabi Government to accomplish a balanced and comprehensive development that nurtures an intelligent, integrated and sustainable transport sector in the Emirate of Abu Dhabi.

Integrated Transport Centre official website: <https://itc.gov.ae/>

ITC social media accounts: @itcabudhabi

Twitter:

<https://twitter.com/itcabudhabi/>

LinkedIn:

<https://ae.linkedin.com/company/itcabudhabi/>

Instagram:

<https://www.instagram.com/itcabudhabi/>

Facebook:

<https://m.facebook.com/ITCAbuDhabi/>



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